

CORPORATE POLICY

QUALITY

MAXAM is a worldwide industrial group developing and producing energetic materials, specialty chemicals, products and services for mining, quarrying, and civil works; systems and services for defence and demilitarization; ammunition for sports and hunting; environmental services and renewable energy projects.

MAXAM establishes its Quality Policy according to ISO 9001 standard, taking into account the requirements and expectations of its customers and stakeholders, as well as voluntary agreements such as Responsible Care and UN Global Compact.

MAXAM has set the following Principles that shall be adopted by every Business Unit and Subsidiary, to provide the framework for their activities, and for setting and reviewing their quality objectives.

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- 1 MAXAM considers quality a key discipline for competitiveness, progress and sustained success of its business activities, with a process-oriented approach to enhance customer satisfaction.
- 2 MAXAM establishes that quality is a function of the Management that must be assumed, led and managed by each executive line in their area of responsibility and it is a commitment of every Company employee.
- 3 MAXAM informs, trains, and promotes the active participation of its employees to achieve quality requirements and effective performance in its processes, products and services.
- 4 MAXAM ensures that all its products and services shall conform to internal and external customer requirements, complying with applicable regulations in force in the countries where those services and products are manufactured, transported, traded or used.
- 5 MAXAM is committed to a continual improvement in its quality performance to achieve customer satisfaction and expectations, by implementing its Quality Management System (compliant with ISO 9001 standard, certified on it and other related standards, when it is required).
- 6 MAXAM designs, produces and delivers all its products and services according to the highest quality standards, with the technological support of its own R&D.
- 7 MAXAM strives to achieve the effectiveness and efficiency of the processes in every Subsidiary to produce the desired outcome (even if outsourced), fostering advanced quality tools and techniques.
- 8 MAXAM cooperates with customers, suppliers and distributors to enhance the value chain, sharing information and best practices of transport, storage, safe use, and disposal of its products and services.
- 9 MAXAM requires its suppliers, contractors and subcontractors to guarantee conformance with the specifications of the purchased products and services, adopting appropriate quality procedures.
- 10 MAXAM's employees, and those who work on behalf of it, are obliged to comply with the applicable quality requirements of products and services, such as internal policies and procedures, specifications and legislation.

José Fernando Sánchez-Junco
Chairman & CEO
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