

QUALITY CORPORATE POLICY

MAXAM is a global technology leader specializing in the design, development, manufacture and application of energetic materials. It structures its activity into four business units: blasting solutions for mining, quarries and civil works; cartridges and gun powders for use in hunting and recreational shooting; products and systems for the defense and security sector; and key raw materials for the nitro chemical industry.

MAXAM established its Quality Policy according to ISO 9001 and other international applicable standards and legal obligations, considering needs, requirements and expectations of its customers and interested parties, as well as voluntary initiatives such as Responsible Care and UN Global Compact.

MAXAM has set the following Principles that shall be adopted by every Business Unit and Subsidiary, to provide the framework for their activities and to set and review its quality objectives, ensuring the necessary resources to achieve them.

Sustained success, leading & engagement

MAXAM considers quality a key discipline for the competitiveness, progress and sustained success of its business strategies and activities, with a process-oriented approach to enhance customer satisfaction.

MAXAM establishes that quality is a function of the Management that must be led by each executive line in their area of responsibility and as a commitment of every Company employee.

MAXAM informs, trains and promotes the involvement and engagement of its employees to achieve quality requirements and effective performance in its processes, products and services.

Quality assurance & continual improvement

MAXAM ensures that all its products and services shall conform to internal and external customer requirements and comply with regulations in force in the countries where those services and products are manufactured, transported, traded or used.

MAXAM is committed to continual improvement of its quality performance to achieve customer satisfaction by implementing its integrated Management System.

Robust design and development of products and solutions

MAXAM designs, develops, manufactures and distributes safe and reliable products, processes and systems, and provides global solutions, according to the highest quality standards, considering a risk-based thinking, with the support of its own R&D.

MAXAM strives to achieve effectiveness and efficiency in its processes (including outsourced), fostering the use of advanced quality tools and techniques to produce the expected outcome.

Value chain & cooperation

MAXAM cooperates with customers, providers and distributors to enhance the value chain, sharing information and best practices of transport, storage, safe use, and disposal of its products and services.

MAXAM requires its providers (suppliers, contractors and subcontractors) to guarantee conformance with the specifications of the purchased products and services, adopting appropriate quality procedures.

Compliance obligations

MAXAM's employees, and those who work on behalf of it, are obliged to comply with the applicable quality requirements and thus fulfil obligations of its customers and interested parties.

