

CORPORATE POLICY

QUALITY

MAXAM is a worldwide industrial group developing and producing energetic materials, and providing global solutions for mining, quarrying and construction; nitrochemical industry; systems and services for the defence industry and demilitarization; cartridges and powder for sport hunting; safety and environmental solutions.

MAXAM established its Quality Policy according to ISO 9001 and other international applicable standards, taking into account needs, requirements and expectations of its customers and interested parties, as well as Responsible Care and UN Global Compact voluntary agreements.

MAXAM has set the following Principles that shall be adopted by every Business Unit and Subsidiary, to provide the framework for their activities, and to set and review its quality objectives:

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- 1 MAXAM considers quality a key discipline for the competitiveness, progress and sustained success of its business activities, with a process-oriented approach to enhance customer satisfaction.
- 2 MAXAM establishes that quality is a function of the Management that must be led by each executive line in their area of responsibility, and as a commitment of every Company employee.
- 3 MAXAM informs, trains, and promotes the involvement of its employees to achieve quality requirements and effective performance in its processes, products and services.
- 4 MAXAM ensures that all its products and services conform to internal and external customer requirements, and comply with regulations in force in the countries where those services and products are provided, manufactured, transported, traded or used.
- 5 MAXAM is committed to continual improvement of its quality performance to achieve customer satisfaction, by implementing its integrated Management System.
- 6 MAXAM designs, manufactures and distributes safe and reliable products and provides global solutions, according to the highest quality standards and risk-based thinking, with the support of its own R&D.
- 7 MAXAM strives to achieve effectiveness and efficiency in its processes (including outsourced), fostering the use of advanced quality tools and techniques to produce the expected outcome.
- 8 MAXAM cooperates with customers, suppliers and distributors to enhance the value chain, sharing information and best practices of transport, storage, safe use, and disposal of its products and services.
- 9 MAXAM requires its suppliers, contractors and subcontractors to guarantee conformance with the specifications of the purchased products and services, adopting appropriate quality procedures.
- 10 MAXAM's employees, and those who work on behalf of it, are obliged to comply with the applicable quality requirements, and thus fulfill its compliance obligations of its customers and interested parties.

José Fernando Sánchez-Junco
Chairman & CEO
MAXAM



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